

# Microsoft Dynamics 365 Fundamentals (ERP) – Intensive Training («MB920»)

This course will provide you with a broad introduction to the finance and operations capabilities of Dynamics 365.

**Duration:** 2 days

**Price:** 1'800.–

**Course documents:** Official Microsoft Courseware and Microsoft Learn

**Vendor code:** MB-920

## Content

Become familiar with the concept of enterprise resource management (ERP), as well as each of the finance and operations apps, including Dynamics 365 Supply Chain Management, Dynamics 365 Finance, Dynamics 365 Commerce, Dynamics 365 Human Resources, and the ERP capabilities of Dynamics 365 Project Operations.

This course will include lecture as well as hands-on-labs.

### Course outline:

#### Module 1: Learn the Fundamentals of Dynamics 365 Supply Chain Management

This module covers the basic concepts of enterprise resource management and what the finance and operations apps have in common before diving into Dynamics 365 Supply Chain Management. We begin with the standard marketing business processes and how Marketing addresses those. Then we examine the product capabilities. Finally, we cover additional marketing apps such as LinkedIn Campaign Manager, Dynamics 365 Customer Voice and Dynamics 365 Customer Insights.

#### Lessons

- Get introduced to the finance and operations apps
- Identify general capabilities of Dynamics 365 Supply Chain Management
- Explore warehouse and inventory capabilities in Dynamics 365 Supply Chain Management
- Explore manufacturing strategies in Dynamics 365 Supply Chain Management
- Explore asset management capabilities in Dynamics 365 Supply Chain Management
- Capstone lab

**Lab : Navigate the finance and operations apps**

**Lab : Explore workspaces and filtering**

**Lab : Create a Product**

**Lab : Create a Purchase Order**

**Lab : Create a Warehouse**

**Lab : Create a Production Order**

**Lab : Create a planned Work Order**

**Lab : Dynamics 365 Supply Chain Management Capstone lab**

- Explore Product Management
- Explore Warehouse Management
- Explore Production Management
- Explore Inventory Management
- Explore Procurement and Sourcing

#### Module 2: Learn the Fundamentals of Dynamics 365 Finance

In this module we take a look at Dynamics 365 Finance. We will cover core capabilities of the product

before focusing on general ledger, accounts payable and accounts receivable. Next, we explore expense management and budgeting in Dynamics 365 Finance.

#### Lessons

- Explore Dynamics 365 Finance core capabilities
- Explore general ledger
- Explore accounts payable and accounts receivable
- Explore expense management, fixed asset management, and budgeting
- Capstone lab

**Lab : Create a financial dimension**

**Lab : Create a vendor payment journal**

**Lab : Capstone lab**

- Explore the General Ledger
- Explore Accounts Payable
- Explore Accounts Receivable

### **Module 3: Learn the Fundamentals of Dynamics 365 Commerce**

In this module we take a look at Dynamics 365 Commerce. We will cover core capabilities of the product before turning our attention to Dynamics 365 Fraud Protection and its capabilities.

#### Lessons

- Explore Dynamics 365 Commerce capabilities
- Explore Dynamics 365 Fraud Protection
- Capstone lab

**Lab : Create a discount product**

**Lab : Create a product assortment**

**Lab : Capstone lab**

- Explore Commerce Headquarters

### **Module 4: Learn the Fundamentals of Dynamics 365 Human Resources**

In this module we take a look at Dynamics 365 Human Resources. We will cover core capabilities of the product before turning our attention to the personnel management capabilities of the product.

#### Lessons

- Explore Dynamics 365 Human Resources core capabilities
- Explore the personnel management capabilities
- Capstone lab

**Lab : Capstone lab**

- Explore Human Resources

### **Module 5: Learn the Fundamentals of Dynamics 365 Project Operations (ERP)**

In this module we take a look at the enterprise resource capabilities of Dynamics 365 Project Operations. We will cover the project lifecycle as well as the project planning and execution capabilities of the product.

#### Lessons

- Identify project lifecycle management capabilities in Dynamics 365 Project Operations
- Explore the project planning and execution capabilities of Dynamics 365 Project Operations

## Key Learnings

- Describing the capabilities and functionality of Dynamics 365 Supply Chain Management
- Describing the capabilities and functionality of Dynamics 365 Finance
- Describing the capabilities and functionality of Dynamics 365 Commerce
- Describing the capabilities and functionality of Dynamics 365 Human Resources
- Describing the capabilities and functionality of Dynamics 365 Project Operations (ERP)

## Target audience

People in different roles and at various stages in their careers can benefit from this fundamentals course. This includes IT professionals, business stakeholders and others who want to be exposed to the finance and operations capabilities of Dynamics 365, students, recent graduates, and people changing careers who want to leverage Dynamics 365 to move to the next level.

## Further courses

- [Intensive Training – Dynamics 365: Finance and Operations Apps Solution Architect \(«MB700»\)](#)
- [Flexible Training – Dynamics 365: Finance and Operations Apps Solution Architect \(«MB700V»\)](#)
- [Microsoft Dynamics 365: Finance and Operations Apps Developer – Intensive Training \(«MB500»\)](#)
- [Microsoft Dynamics 365: Finance and Operations Apps Developer – Flexible Training \(«MB500V»\)](#)
- [Intensive Training – Microsoft Dynamics 365 Supply Chain Management \(«MB330»\)](#)
- [Flexible Training – Microsoft Dynamics 365 Supply Chain Management \(«MB330V»\)](#)
- [Microsoft Dynamics 365 Finance – Intensive Training \(«MB310»\)](#)
- [Microsoft Dynamics 365 Finance – Flexible Training](#)

## Any questions?

We are happy to advise you on +41 44 447 21 21 or [info@digicomp.ch](mailto:info@digicomp.ch). You can find detailed information about dates on [www.digicomp.ch/courses-microsoft-technology/microsoft-business-applications-dynamics-365/microsoft-dynamics-365-fundamentals/course-microsoft-dynamics-365-fundamentals-erp-intensive-training-mb-920](http://www.digicomp.ch/courses-microsoft-technology/microsoft-business-applications-dynamics-365/microsoft-dynamics-365-fundamentals/course-microsoft-dynamics-365-fundamentals-erp-intensive-training-mb-920)