

## JIRA administration («JIRA02»)

Our JIRA admin training uses interactive tasks to equip you with the latest best practices, gleaned from years of hands-on experience with our customers. Lead a JIRA deployment project from beginning to end for yourself.

**Duration:** 2 days

**Price:** 2'400.–

**Course documents:** Digicomp courseware

### Content

1. Deployment Methodology
  1. Why a methodology ?
  2. Analysis phase
  3. Design phase
  4. Implementation phase
  5. Deployment phase
  6. Operating phase
2. Configuration
  - o Configuration concepts
  - o Users, groups, roles
  - o Issue types
  - o Screens
  - o Custom fields
  - o Permissions
  - o Workflows
  - o Notifications
  - o Global settings
  - o Issues settings
  - o Default configuration
3. Advanced Settings
  - o Email templates
  - o Internationalisation
  - o Services
  - o Listeners
  - o Add-ons
  - o Advanced reporting
  - o Integration
  - o API

### Key Learnings

- Managing JIRA configurations
- Efficiently leading a JIRA deployment

### Target audience

People familiar with JIRA who are looking to become JIRA administrators.

## Requirements

Good knowledge of the main JIRA concepts, or having followed the training :

- [JIRA in action \(«JIRA01»\)](#)

## Additional information

**Please note:** The training will be on the Jira Data Center / Service version. The trainer will discuss the differences to the Atlassian Cloud. In-house trainings can of course take place on either the Atlassian Cloud or the Server variant. Please let us know your preferences for in-house training in advance.

## Any questions?

We are happy to advise you on +41 44 447 21 21 or [info@digicomp.ch](mailto:info@digicomp.ch). You can find detailed information about dates on [www.digicomp.ch/courses-business-applications/atlassian-jira-confluence/course-jira-administration](https://www.digicomp.ch/courses-business-applications/atlassian-jira-confluence/course-jira-administration)