Business Continuity Manager, Crisis Manager («SECBCM»)

After attending this seminar you will be able to maintain your critical products, services and processes in all circumstances thanks to the business continuity plan and crisis management.

Duration: 5 days
Price: 4'790.–
Course documents: Handout and further documents

Content

- Business Continuity Management System (BCMS)
  - Contents, continuous improvement, conception, construction, operation, management tools
- BCM organization, BCM culture, BCM process
- Definition of relevant scenarios
- Business Impact Analysis (BIA)
  - Methods, techniques
- Service impact analysis
  - Infrastructure
  - HR
  - Other parties
- Risk managment
  - Risk Analysis
  - Risk Treatment
  - Risk Treatment Planning
- BC strategy
  - Development of strategic measures
- Service strategy
  - HR
  - IT
  - Infrastructure
  - Other parties
- BC planning
  - Development, implementation
- BC documentation
- BC culture
- Crisis management
- Leadership system in crises
- Scenario technique
- Statement – knowledge – consequence
- Communication in crises
- Crisis team exercises
- Integration into existing management systems and processes, ISO 22301

Key Learnings

- Presenting your management with a concept for a business continuity management system that is specific to your company and makes economic sense
- Define, develop and operate the management system in detail
- Knowledge of the essential content of the ISO standard 22301
- Instrumentalizing the dependencies between the resources IT, infrastructure, people, services of third parties and the business processes or products and services.
- Understanding the connections between Business Continuity Management, Crisis Management, Risk Management, and Integral Security Management with its organizational, physical, technical and personal aspects

Methodology & didactics

The good mix of background knowledge and many practical examples not only makes the course an exciting experience but also explicitly ensures that you, as a competent contact person, can successfully cope with unusual situations.

Target audience

This course is aimed at specialists (security, quality, risk) and in particular prospective Business Continuity Managers, Service Continuity Managers (IT, infrastructure, HR, third-party service providers), Business Continuity Planners, Crisis Managers and members of the crisis team.

Additional information

This course is conducted together with our partner Swiss Infosec AG.

Any questions?

We are happy to advise you on +41 44 447 21 21 or info@digicomp.ch. You can find detailed information about dates on www.digicomp.ch/courses-security/information-security-data-protection/course-business-continuity-manager-crisis-manager