

Continuous Improvement Process CIP («PZ5»)

In this course, you will learn which key performance indicators are important for process management. You will deal with the approach of Process Performance Management as a way to analyze processes and eliminate weaknesses.

Duration: 3 days

Price: 2'100.–

Course documents: Course script

Content

- Overview Process Management and Continuous Improvement
- Organization Process Management
- Process goals/ key performance indicators
- Process performance measurement
- Process cockpit
- Process performance diagnosis and control
- Process management - development

Key Learnings

- Recognizing which key figures are important and meaningful for the process
- Knowing the differences and similarities between current process-oriented metrics approaches
- Understanding of the approach of Process Performance Management as a permanent possibility to identify and eliminate process weaknesses by comparing TARGET and ACTUAL key figures
- Ability to assess the possible organizational consequences of continuous process management

Target audience

This course is aimed at employees and managers in the areas of controlling, organization, corporate development and process management.

Additional information

This course is conducted in cooperation with our partner SGO Business School.

Further courses

- [Process Management CAS SGO \(«671CAS»\)](#)

Any questions?

We are happy to advise you on +41 44 447 21 21 or info@digicomp.ch. You can find detailed information about dates on www.digicomp.ch/courses-service-project-management/lean-and-process-management/course-continuous-improvement-process-cip