

Process Improvement Practice («PZ4»)

In this course you will learn the importance of efficient processes and understand the interaction of process and organizational structure. You will be able to optimize and implement processes.

Duration: 3 days

Price: 2'100.–

Course documents: Course script

Content

- Basics of process design
- Process survey / process modeling
- Process analysis
- Process requirements identification
- Process design
- Process evaluation
- Process introduction

Key Learnings

- You will learn the importance of efficient processes and understand the interaction of process and organizational structure
- You will be able to apply the methodical approach to analyzing and designing processes and identify the weak points in the process organization and their causes
- In addition, you will be able to optimize and implement processes

Target audience

This course is aimed at employees from organizational and specialist departments who analyze and design the interaction of tasks and functions in the area to be investigated. Project managers and project collaborators who deal with the design of work processes in companies.

Additional information

This course is conducted in cooperation with our partner SGO Business School.

Further courses

- [Process Management CAS SGO \(«671CAS»\)](#)

Any questions?

We are happy to advise you on +41 44 447 21 21 or info@digicomp.ch. You can find detailed information about dates on www.digicomp.ch/courses-service-project-management/lean-and-process-management/course-process-improvement-practice