Professional Scrum Master™ Level II («PSM2»)

Learn to think within the Scrum framework, the underlying principles and values, and how they help guide Scrum Masters in the decisions they make. Students will also explore what practices, tools, skills, and stances make an effective Scrum Master.

Duration: 2 days
Price: 2'600.–
Course documents: Original courseware (english in digital form)

Content

Unlike the Professional Scrum Master (PSM) course, which focuses on using Scrum, the Scrum Framework and the role of the Scrum Master, the PSM II is an advanced course that helps participants understand the different viewpoints and behaviors of an effective Scrum Master and Servant Leader while deepening their understanding of how they support the development team, product owner, and organization.

- Effects on the organization of a successful Scrum Master
- Dealing with complexity and servant leadership
- Dealing with team conflict
- Removing impediments
- Facilitation techniques
- The Importance of a «Done» Increment
- The Sprint Goal
- Refresh the purpose of the Scrum Events
- The role of management in Scrum
- Successful product delivery
- Measurement in Scrum
- How to support the Product Owner
- Understanding the challenges of middle management
- Scrum Master as a change agent

Key Learnings

- Tools, skills and attitude of an effective Scrum Master
- Scrum Principles and Values for Decision Making
- Support of the development team and product owners by the Scrum Master
- Tips and techniques for the Scrum Master to support the Scrum team
- Agile design of the environment of Scrum Teams
- Taking different viewpoints to be effective as a teacher / coach and mentor / moderator and facilitator / change agent
- Situational identification with the right standpoint to apply effectively
- Communicating the benefits of Scrum and Agile to management and stakeholders (cross-company)

Methodology & didactics

This course is a combination of instruction and team-based exercises, and teaches what is at the heart of the Scrum and Agile movement.
You will receive the courseware as a pdf after your course.

Target audience

The Professional Scrum Master II course is an advanced course specifically designed for experienced Scrum Masters who have a thorough understanding of the Scrum framework. It is particularly beneficial for those people with at least one year of Scrum Master experience.

Requirements

Anyone attempting the PSM II must have advanced Scrum knowledge, in-depth Scrum experience and/or have taken the Professional Scrum Master course prior to taking this assessment. The PSM II assessment is very difficult, and consists of multiple-choice questions based on your knowledge of Scrum and how you would handle real-world situations. We recommend the previous visit of the following course:

- Professional Scrum Master («AJS»)

Certification

In order to take the official Scrum.org exam after the training, we will register you with Scrum.org for the exam. During the training you will receive an email from Scrum.org asking you to create a Scrum.org account (if you do not already have one).

After successfully completing the training, you will receive another email from Scrum.org with the password for a free trial of the «Professional Scrum Master II» certificate. It is a multiple choice online test with 30 questions (in English) lasting 90 minutes. With a result of at least 85% you receive the certificate. The price is included in the course. You can take the exam, regardless of location and time.

If you attempt the PSM II assessment within 14 days after completing the course and do not score at least 85%, you will be granted a 2nd attempt at no additional cost.

Additional information

Upon request, we can organise this course for you as in-house training at your company. You are welcome to contact us if you are interested.

Any questions?

We are happy to advise you on +41 44 447 21 21 or info@digicomp.ch. You can find detailed information about dates on www.digicomp.ch/courses-service-project-management/scrum/course-professional-scrum-master-level-ii